

## Job description

Weintek USA is looking for an Industrial Controls Engineering Tech located in the Greater Seattle Area. Qualified applicant must have experience or strong passion to learn industrial automation and controls engineering with a software focus. Applicant will be responsible for reviewing technical documentation and maintaining knowledge on all software and products in order to support the business from applications, technical engineering, and software support standpoints. Applicant must be able to articulate product technology and software use to both novice and experienced users.

## Desired Skills & Experience

Will be responsible for:

- Staying up to date on software features and their applications in our industry.
- Reviewing technical documentation of new products and maintaining knowledge of current and past products.
- Supporting the sales team and customers from a technical and applications standpoint.
- Assisting customers directly with technical and support questions related to product and/or development.
- Testing and troubleshooting products for application proof-of-concept and/or RMAs.
- Training new and existing customers on the use of products from both a hardware and software development standpoint.

## Qualifications

Ideal candidate must be self-motivated with knowledge of industrial automation and controls, especially Human Machine Interfaces (HMIs), Programmable Logic Controllers (PLCs), and associated software or be a driven self-learner eager to learn in a fast-paced, highly technical environment. Comfortable in the dynamic atmosphere of a technical organization with a rapidly expanding customer base and cutting-edge product line. Must possess strong analytical and troubleshooting skills and be able to communicate professionally in written responses to emails and verbally on phone calls. Organized and analytical, able to efficiently eliminate technical obstacles through logical, critical thinking and adaptive approaches.

- Bachelor's degree in Electrical, Mechatronic, or Software Engineering preferred or equivalent work experience.
- 0-2+ years relevant experience in industrial automation and controls engineering
- Experience and familiarity of our products and line of business a plus – HMIs, PLCs, Robotics, Motion control,
- Industrial communications/networking.
- Demonstrated ability to troubleshoot systems, software, and technical equipment.
- Focused, solutions-oriented person with an ability to think outside-the-box.
- Desire to work in an environment that can be technically challenging but provides a strong support structure.

Please email [admin@weintekusa.com](mailto:admin@weintekusa.com) for more information